



Employment outcomes resulting from the completion of this course may include the following roles:

- Case Worker
- Client Service Officer
- Support Worker

- Respond to client needs
- Communicate and work in health or community services
- Work with diverse people
- Follow safe work practices for direct client care
- Manage personal stressors in the work environment
- Conduct individual assessments
- Work within a community development framework
- Promote Aboriginal and/or Torres Strait Islander cultural safety
- Provide first point of contact
- Facilitate the interests and rights of clients
- Organise workplace information
- Organise personal work priorities and development

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FOR ENQUIRIES AND ENROLMENT

Working in the community can be rewarding for those who enjoy supporting others, and multiple opportunities exist across sectors to provide support to individuals & communities in need. This can include tailored day to day assistance for individuals or supporting the implementation of specific community targeted programs.

The Certificate III in Community Service provides the skills & knowledge required to begin working in this industry. This includes how to work with a diverse client base, responding to individual needs and working within a community development framework. You will also develop the skill sets & awareness needed to follow safe work practice for direct client care, facilitate the interests & rights of clients, and to organise workplace information.

This qualification is for those looking to work in a community environment or outreach organisation, and who thrive on supporting the wellbeing of others.

With flexible learning options and supportive trainers, Interskills Training guides you through each phase of qualification, preparing you for your new role in the community service sector.

ENTRY REQUIREMENTS

There is no pre-requisite for entry to this course. All students will complete a pre-training assessment to identify learner strengths and weaknesses.

The training content, delivery, methodologies and assessments will be tailored to suit individual learner needs which will increase learner engagement.

DURATION

This course is only taught in external mode - either full-time or part-time. The full-time course is 6 months duration and the part-time is up to 24 months.

Additionally, students must complete 2 holistic assessments including a fund raising activity for a not-for-profit organisation and an online community relief exercise.

