

Certificate II in Hospitality



SIT20316

Overview

Hospitality is an excellent choice for a first career. It is ideal to support you while you are studying, at university, travelling overseas – skills are highly transferrable internationally and Australian workers are highly sought after. Working in hospitality can also provide supplementary income. There are two main areas in the hospitality industry – licenced and non-licenced premises. To that end, we've designed both versions. The licenced premises version includes bar work, RSA (responsible service of alcohol) and RSG (responsible service of gaming). Note that students must be at least 18 years old to complete the licenced premises version. The non-licenced premises version includes food and beverage service, coffee making (barista) and café customer skills.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops.

Job roles

- Bar attendant
- Café attendant
- Catering assistant
- Food and beverage attendant (ie waiter)
- Gaming attendant

Delivery mode

The delivery is flexible and made up of the following:

- Full Time
- Part Time
- Classroom
- RPL
- Work based
- A combination of the above

Assessment

Interskills uses a variety of flexible assessment strategies to ensure participants have the best chance of success.

Assessment strategies include:

- Written Assessment
- Oral Questions
- Project(s)
- Observation (Vocational Placement)



SIT20316

Certificate II in Hospitality



Course details

To achieve a full qualification, a total of 12 units must be successfully completed: 6 core units and 6 elective units.

Core Units

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively
SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

Electives - Licenced Premises

SITXFSA001	Use hygienic practices for food safety
SITHFAB001	Clean and tidy bar areas
SITHFAB002	Provide responsible service of alcohol
SITHFAB003	Operate a bar
SITHGAM001	Provide responsible gambling services
SITHGAM002	Attend gaming machines

Electives – cafés / restaurants

SITXFSA001	Use hygienic practices for food safety
SIRXSL001	Sell to the retail customer
SITXFIN001	Process financial transactions
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage
SITXINV001	Receive and store stock

Entry requirements

Upon completion of the Pre Training Assessment and identification of learner strengths and weaknesses the training content, delivery, methodologies and assessments will be tailored to suit individual learner needs which will increase learner engagement and ownership.

Other considerations

Students undertaking the Licensed Premises version of this qualification must be more than 18 years old. Depending on the jurisdiction, employment which requires the use of the RSA and RSG may also require a National Police Certificate.

Course duration

Full time study is 20 weeks, 2 days per week. Part time study is 40 weeks, 1 day per week. Vocational placement is additional.

For further information

P: 1800 779 574

E: info@interskills.edu.au

W: interskills.edu.au

SIT20316 161206

