

Certificate III in Hospitality



SIT30616

Overview

Hospitality is an excellent choice for a first career. It is ideal to support you while you are studying, at university, travelling overseas – skills are highly transferrable internationally and Australian workers are highly sought after. Working in hospitality can also provide supplementary income. We have designed two versions of this qualification – one which suits hotels and clubs which includes bar work, RSA (responsible service of alcohol) and RSG (responsible service of gaming). The other version is suitable for cafes and restaurants (which don't have gaming services) and includes barista training and increased emphasis on customer relations.

Note that students must be at least 18 years old to complete this qualification.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafes and coffee shops.

Job roles

- Bar attendant
- Café attendant / barista
- Restaurant host
- Food and beverage attendant (ie waiter)
- Gaming attendant

Delivery mode

The delivery is flexible and made up of the following:

- Full Time
- Part Time
- Classroom
- RPL
- Work based
- A combination of the above

Assessment

Interskills uses a variety of flexible assessment strategies to ensure participants have the best chance of success.

Assessment strategies include:

- Written Assessment
- Oral Questions
- Project(s)
- Observation (Vocational Placement)

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Course details

To achieve a full qualification, a total of 15 units must be successfully completed: 7 core units and 8 elective units.

Core Units

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND004	Work effectively in hospitality service
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXHRM001	Coach others in job skills
SITXWHS001	Participate in safe work practices

Common Electives

SITXFSA001	Use hygienic practices for food safety
SITXFIN001	Process financial transactions
SITHFAB002	Provide responsible service of alcohol
SITHFAB014	Provide table service of food and beverage

Electives – hotel/club version

SITXINV001	Receive and store stock
SITHFAB003	Operate a bar
SITHGAM001	Provide responsible gambling services
SITHGAM002	Attend gaming machines

Electives – cafés / restaurants

SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SIRXSLS001	Sell to the retail customer
BSBCMM201	Communicate in the workplace

Entry requirements

Upon completion of the Pre Training Assessment and identification of learner strengths and weaknesses the training content, delivery, methodologies and assessments will be tailored to suit individual learner needs which will increase learner engagement and ownership.

Other considerations

Students must be over 18 years old. Depending on the jurisdiction, employment which requires the use of the RSA and RSG may also require a National Police Certificate. Note that the RSA is state-specific – depending on which state you are in, if you move states you may be required to upskill your RSA.

Course duration

The full time classroom version of this course is 20w duration, plus vocational placement consisting of at least 12 service periods. The part time version is up to 1 year.

For further information

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